

## FLINTSHIRE COUNTY COUNCIL

**REPORT TO:** SOCIAL & HEALTH CARE OVERVIEW & SCRUTINY  
COMMITTEE  
**DATE:** THURSDAY, 4 OCTOBER 2012  
**REPORT BY:** LEARNING AND SOCIAL CARE OVERVIEW &  
SCRUTINY FACILITATOR  
**SUBJECT:** QUARTER 1 SERVICE PERFORMANCE REPORTS

### **1.00 PURPOSE OF REPORT**

To note and consider the 2012/13 Quarter 1 service performance reports produced at the Head of Service/Divisional level under the adopted business model of the Council. The reports cover the Quarter 1 period (April to June 2012).

- 1.02 To note the position of the Strategic Assessment of Risks and Challenges (SARC) contained within the performance reports.
- 1.03 To note the progress made against the Improvement Targets contained within the performance reports.

### **2.00 BACKGROUND**

- 2.01 The quarterly performance reports seek to provide the reader with the 'narrative' of quarterly performance, which gives the context for overall performance. These reports are a quarterly review of service plans.

### **3.00 CONSIDERATIONS**

- 3.01 Copies of the detailed Quarter 1 (April to June 2012) performance reports are attached at Appendix 1.1 – Social Services for Adults, Appendix 1.2 - Social Services for Children and 1.3 - Development and Resources.

#### **Strategic Assessment of Risks and Challenges**

- 3.02 Each quarterly performance report contains an update of each of the relevant strategic risks and challenges. This update has been provided by each of the lead responsible officers and is available for comment and review.
- 3.03 A draft revised SARC summary position of the present Red (high risk), Amber (medium risk) and Green (low risk) status for all of the reported strategic risks and challenges is provided at Appendix 2.

#### **4.00 RECOMMENDATIONS**

That the Committee consider the 2012/13 Quarter 1 performance reports produced by the Heads of Service, highlight and monitor poor performance and feedback details of any challenge to Corporate Resources O & S Committee who are responsible for the overview and monitoring of improvement targets.

#### **5.00 FINANCIAL IMPLICATIONS**

None as a result of this report.

#### **6.00 ANTI POVERTY IMPACT**

None as a result of this report.

#### **7.00 ENVIRONMENTAL IMPACT**

None as a result of this report.

#### **8.00 EQUALITIES IMPACT**

None as a result of this report.

#### **9.00 PERSONNEL IMPLICATIONS**

None as a result of this report.

#### **10.00 CONSULTATION REQUIRED**

Not applicable

#### **11.00 CONSULTATION UNDERTAKEN**

Not applicable

#### **12.00 APPENDICES**

Appendix 1.1 - Social Services for Adults  
Appendix 1.2 - Social Services for Children  
Appendix 1.3 – Development and Resources  
Appendix 2 – SARC Summary

#### **LOCAL GOVERNMENT (ACCESS TO INFORMATION ACT) 1985 BACKGROUND DOCUMENTS**

None.

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